

HOSPICE AND PALLIATIVE CARE OF THE WOOD RIVER VALLEY ANNUAL REPORT – 2010

For 25 years, our hospice has been an exemplary and unique model of care delivery in a rural area. We meet and in most cases, exceed national and state statistics in patient/family evaluations of care and bereavement services, number of individuals using hospice and palliative care, length of time patients receive care and scope of services. Our budget is about a quarter of other hospices our size. This year's growth has been extraordinary, mostly in the area of palliative care...patients requesting our service to manage pain and unpleasant symptoms while they are receiving chemotherapy and/or radiation. Advanced Care Planning is another area of growth and almost daily, people call seeking our guidance about caregiving and dementia. We serve as a trusted professional resource.

HIGHLIGHTS AND ACCOMPLISHMENTS

- In 2010, we served 3077 individuals including 96 hospice patients and their families
- Volunteers provided 4805 hours of service; an increase of 581 hours over 2009
- Hospice responded 27 times to sudden/unexpected deaths
- 333 people received individual counseling
- We initiated a partnership with the Sage School where by students interview patients for a semester and then present a completed book of memories and life history
- 37 educational/training opportunities were given serving almost 900 individuals
- 87% of our patients were able to remain at home to die, an increase of 5% over 2009

FISCAL MANAGEMENT

These are tough times. It takes hard work, fiscal restraint and careful attention to resources to survive in the current economy, especially because we are totally supported by charitable donations. We do not receive any Medicare or insurance funding. Our Board and staff commitment to being prudent stewards of your donated dollars resulted in expenses under budget by \$4588. Your generosity allowed us to end the year with \$14,345.00 of income over expenses. With our continuing growth, it will be necessary for us to increase staff in 2011 in order for us to continue current levels of services. Our budget for 2011 is \$363,807. and all of our services are offered free of charge.

LOOKING TO THE FUTURE

The importance and value of palliative care as an end of life option is continually being researched and documented in medical journals and the media. Advanced Care planning is more critical than ever to insure personal choice and wishes. HPCWRV is positioned to meet these challenges now and in the future because of our professional competencies, flexibility, passion to be responsive to the community and our collaboration with others who share our vision to improve quality of life and healthcare excellence.